HASTINGS PUBLIC LIBRARY BOARD OF TRUSTEES

February 7, 2022 4:30pm

1. CALL TO ORDER	
2. APPROVAL OF AGENDA	p. 1
3. COMMENTS FROM THE PUBLIC	
4. COMMUNICATIONS	
5. APPROVAL OF MINUTES a. January 3, 2022	p. 2-3
FINANCIAL REPORTS AND INVOICES a. December invoices b. December budget report	p. 4-5 p. 6-10
7. COMMITTEES a. Budget and Finance b. Building and Grounds c. Personnel d. Policy e. Marketing f. Capital Campaign - report	
8. LIBRARY DIRECTOR'S REPORT a. January monthly report b. 2021 Annual report	p. 11-14 p. 15-23
9. UNFINISHED BUSINESS – business explanation a. none	p. 24
NEW BUSINESS a. Foster Swift client agreement b. Customized Cleaning Services tile restoration estimate	p. 25 p. 26-28
11. BOARD MEMBER COMMENTS	
12. ADJOURNMENT	

MINUTES OF THE HASTINGS PUBLIC LIBRARY BOARD OF TRUSTEES

January 3, 2022 - 4:30PM

1. CALL TO ORDER

The meeting was called to order by Kniaz at 4:32 pm.

- a. Board members present were Norma Jean Acker, Cloe Oliver, Audrey Burton, Jeff Kniaz, Kelli Newberry and John Resseguie.
- b. Also present was Peggy Hemerling,
- c. Members absent were: Jane Cybulski, Dave Koons and Mary Rivett.

2. APPROVAL OF AGENDA

It was moved by Resseguie, supported by Newberry, that the agenda be approved. **Motion Approved.**

- 3. COMMENTS FROM THE PUBLIC: none
- 4. COMMUNICATIONS: none
- 5. APPROVAL OF MINUTES of December 6, 2021

It was moved by Acker, supported by Newberry, that the minutes of December 6, 2021 be approved as written. **Motion Approved**.

6. FINANCIAL REPORTS AND INVOICES

- a. November invoices
- b. November budget report
- c. It was moved by Newberry, supported by Resseguie, to approve the November invoices and budget report as presented. **Motion Approved**.

7. COMMITTEES

a. Budget and Finance:

Set meeting date for January: Monday, January 24 at 4:30 pm

- b. Building and Grounds none
- c. Personnel none
- d. Policy none
- e. Marketing -- none
- f. Capital Campaign report by Burton and Hemerling

8. LIBRARY DIRECTOR'S REPORT

- 9. UNFINISHED BUSINESS:
 - a. Phone RFP documents and signatures: It was moved by Newberry, supported by Burton to accept the RFP and purchase agreement from First

Telecommunications for the installation of a new phone system. **Motion Approved**.

10. NEW BUSINESS -

a. Election of Officers: It was voted to approve the 2022 slate of officers:

President – Kelli Newberry Vice President – Jeff Kniaz Secretary – Norma Jean Acker

- b. Committee assignments:
 - Budget & Finance
 Newberry
 Acker
 Cybulski
 - 2) Building & Grounds Newberry Koons Ressequie
 - 3) Personnel Newberry Burton Oliver
 - 4) Policy Newberry Kniaz Koons
 - 5) Marketing Newberry Acker Oliver Rivett
- c. Meeting dates: Due to how holidays will fall on the first Monday of the month, it was approved to change these meeting dates at 4;30 pm:
 - 1) Monday, July 4th to Tuesday, July 5
 - 2) Monday, Sept. 5 (Labor Day) to Monday, Aug. 29
 - 3) Monday, Jan. 2, 2023 (New Year's holiday) to Monday, Jan 9

11. BOARD MEMBER COMMENTS: none

12. ADJOURNMENT:

It was moved by Resseguie, supported by Acker, to adjourn the meeting at 5:19 pm.

HASTINGS PUBLIC LIBRARY Invoices for December 2021 Prepared for February 7, 2022 Board meeting

Account	Vendor	Aı	nount	To	otal
Salaries & Wages				\$	19,351.24
	December	\$	19,351.24		
Social Security Taxes				\$	1,425.18
	December	\$	1,425.18		
Overtime				\$	5.45
	Mangrove Payroll Services	\$	5.45		
Fringe Benefits				\$	9,971.53
-	Benefits	\$	9,971.53		
Supplies:				\$	820.78
	Baker & Taylor	\$	40.53		
	Culligan	\$	34.39	Т	
	Quill	\$	61.12		
	Amazon	\$	402.24		
	Demco	\$	200.23		
	Smart Sign	\$	42.32	\vdash	
	ACE	\$	39.95	\vdash	
Wellness/Medical Supplies		+		\$	45.84
	Quill	\$	45.84	Ť	
Disposable Technology		- -	10.0 (\$	12.96
	Amazon	\$	12.96	Ť	
Program Supplies	, unazen		12.50	\$	10.18
	Dollar Tree	\$	10.18	Ť	
Subscriptions & Publications	Donat Tree	+	10.10	\$	109.94
	Wall Street Journal	\$	49.99	Ť	203134
	Sports Illustrated for Kids	\$	39.95		
	Car and Driver	\$	20.00		
Software Subscriptions	Cur una Briver	+	20.00	\$	212.00
	Enfold system (website)	\$	212.00	۲	212.00
Electronic Media	Emola system (website)	-	212.00	\$	394.69
Liceti Offic Media	Midwest Tape - Hoopla	\$	394.69	٠	334.03
Professional Services	Wild West Tape - Hoopia	1	334.03	\$	2,500.00
r rolessional services	Kennari Consulting	\$	2,500.00	٦	2,300.00
Contracted IT Services	Remain consuming	٦	2,300.00	\$	1,740.00
Contracted II Services	Clark Tech. Services	\$	1,740.00	7	1,740.00
Dro omnioument carconing	Clark Techt. Services	3	1,740.00	\$	124.00
Pre-employment screening	Spootrum Hoalth Dannach	\$	124.00	3	134.00
Tolonhono 9 Fay	Spectrum Health Pennock	\$	134.00	4	424.27
Telephone & Fax	MELTologom		24.4.22	\$	424.37
	MEI Telecom	\$	214.22		
8.6-11/D automa	Fusion	\$	210.15		
Mail/Postage	luc p c			\$	10.00
	U.S.P.S.	\$	10.00	_	
Internet				\$	495.00

	MEI Telecom	\$ 495.00		
	Mobile Beacon		\top	
Community Promo & Ads			\$	16.85
	Indeed	\$ 16.85	Ť	
Dues & Fees			Ś	251.25
	Kiwanis	\$ 251.25	Ė	
Public Utilities			\$	2,861.94
	City - water & sewer	\$ 219.76	Ť	
	Consumers - electric	\$ 2,164.50		
	Consumers - natural gas	\$ 477.68	T	
Waste Disposal			\$	10.00
	Les's Sanitary Service	\$ 10.00	Ė	
Snowplowing/Snow Removal	A.1		\$	90.00
	P.S. Fencing	\$ 90.00		
Building Repair & Maintenance			\$	8,314.26
	Advantage Plumbing	\$ 330.26		
	Michael Kinney Plumbing	\$ 154.00		
	Schindler	\$ 7,830		
Workers Comp. Insurance			\$	173.20
	Worker's Comp Fund	\$ 173.20		
Collection Services			\$	26.85
	Unique Management	\$ 26.85		
Lost/Damaged Materials Fees			\$	13.00
	Heather Albright	\$ 13.00		
Equipment/Furniture-ND			\$	420.00
	Amazon	\$ 420.00		
Collection Materials - Books			\$	1,254.41
	Baker & Taylor	\$ 1,130.96		
4-	Amazon	\$ 123.45		
Collection Materials - AV			\$	365.40
	Baker & Taylor	\$ 315.46	Ė	
	Amazon	\$ 49.94		
Total Invoices			\$	51,460.32

CITY OF HASTINGS

DETAIL REVENUES AND EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 6 MONTHS ENDING DECEMBER 31, 2021

FUND 271 - LIBRARY FUND

OPERATIONS

	THIS MONTH ACTUAL 31-DEC-21	THIS YEAR FISCAL YTD 31-DEC-21	REVISED BUDGET 2021-2022	THIS YEAR YTD % OF BUDGET	LAST YEAR FISCAL YTD 31-DEC-20	REVISED BUDGET 2020-2021	LAST YEAR YTD % OF BUDGET	LAST YEAR FULL YEAR ACTUAL
OPERATING REVENUES								
UNIVERSAL SERVICE FUND - ERATE	00.	1,332.98	6,000	22%	4,917.00	6,418	77%	7.293.00
FEDERAL GRANTS - REC & CULTURL	00.	00.	0	%0	1,823.50	0	%0	1,823.50
FEDERAL GRANTS - OTHER	00.	1,485.00	0	%0	1,354.00	0	%0	1,354.00
STATE AID	00:	5,786.97	10,000	28%	5,342.16	7,000	%92	11,032.16
STATE GRANT - LIBRARY OF MICH	00.	00.	0	%0	00.	1,860	%0	00.
CONTRIBUTIONS FROM OTHR TWNSHP	8,585.77	9,462.31	420,000	2%	10,789.28	375,000	3%	394,951.47
PRINTING/FAX FEES	477.10	3,820.63	5,000	%92	2,149.32	8,500	25%	5,048.76
NON-RESIDENT FEES	125.00	850.00	400	213%	225.00	300	75%	675.25
PENAL FINES	00.	10,994.84	8,500	129%	8,904.70	4,500	198%	8,904.70
OVERDUE FINES	50.74	1,002.51	200	501%	694.04	1,000	%69	1,494.68
INTEREST EARNED ON DEP & INVST	12.95	57.61	4,750	1%	2,389.79	5,000	48%	2,546.75
FACILITY RENTALS	120.00	620.00	200	310%	00.	350	%0	00:
OTHER REVENUE	457.23	2,720.71	1,700	160%	1,016.46	1,700	%09	2,689.07
PRIVATE CONTRIBTNS & DONATIONS	4,810.00	29,308.89	20,000	147%	12,631.50	21,200	%09	51,445.80
BCF CONTRIBUTIONS	00	00.	16,250	%0	00:	16,000	%0	10,000.00
OTHER CONTRIBUTIONS & DONATNS	00.	00.	0	%0	00	3,050	%0	00
REIMBURSEMENT OF EXPENDITURES	00.	00.	50	%0	84.49	50	169%	259.49
REFUNDS AND REBATES	00	00'	0	%0	00	200	%0	00.
TRANSFERS IN - GENERAL FUND	00.	00:	151,170	%0	112,610.00	112,610	100%	112,610.00
TOTAL OPERATING REVENUES	14,638.79	67,442.45	644,220	40%	164,931.24	564,738	29%	612,128.63
TOTAL REVENUE & INCOMING TRANSFERS	14,638.79	67,442.45	644,220	10%	164,931.24	564,738	29%	612,128.63

271-100-523-000 271-100-528-000 271-100-540-000 271-100-566-000 271-100-583-000 271-100-649-000 271-100-651-000 271-100-658-000 271-100-659-000 271-100-665-000 271-100-667-000

271-100-672-000 271-100-674-000 271-100-674-010

271-100-674-020 271-100-676-000 271-100-687-000 271-100-699-101

271-100-502-000

CITY OF HASTINGS DETAIL REVENUES AND EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 6 MONTHS ENDING DECEMBER 31, 2021

FUND 271 - LIBRARY FUND

OPERATIONS

		ACTUAL 31-DEC-21	FISCAL YTD 31-DEC-21	BUDGET 2021-2022	YTD % OF BUDGET	LAST YEAR FISCAL YTD 31-DEC-20	REVISED BUDGET 2020-2021	LAST YEAR YTD % OF BUDGET	LAST YEAR FULL YEAR ACTUAL
	LIBRARY OPERATIONS								
271-790-702-000	FULL-TIME WAGES	7,472.11	45,901.08	97,544	47%	43.390.83	91.738	47%	92.088.85
271-790-703-000	ADMINISTRATR/SUPERVSR SALARIES	4,121.62	26,790.52	53,581	20%	25,996.40	52,016	20%	52,006.80
271-790-704-000	PART-TIME WAGES	6,734.45	43,133.54	91,505	47%	38,234.66	91,876	42%	84,913.82
271-790-704-010	PART-TIME WAGES- LIBRARY MAINT	1,023.06	6,112.35	12,051	51%	5,857.02	12,729	46%	9,883,51
271-790-709-000	SOCIAL SECURITY TAXES	1,425.18	8,895.83	19,483	46%	8,319.76	18,999	44%	17,471.61
271-790-713-000	OVERTIME	5.45	55.51	0	%0	00.	0	%0	33.73
271-790-716-000	MERS DEFINED CONTRIBUTIONS	00.	1,677.50	5,540	30%	1,485.78	4,303	35%	1,816.72
271-790-717-000	MERS DEFINED BENEFIT PLAN	4,496.70	24,158.15	65,592	37%	21,154.42	40,008	23%	42,074.30
271-790-717-010	MERS DEFIND BENEFIT HYBRID PLN	414.07	2,644.43	4,214	63%	2,394.64	4,872	49%	4,849.96
271-790-718-000	HEALTH INSURANCE - PREMIUMS	4,733.19	27,449.29	55,717	49%	23,828.10	41,623	22%	51,306.39
271-790-718-010	HEALTH INSURANCE - HSA	00.	00.	0	%0	2,814.06	12,314	23%	2,814.06
271-790-719-000	DENTAL INSURANCE PREMIUM	287.62	1,725.72	3,460	20%	1,725.72	2,703	64%	3,451.44
271-790-724-000	LIFE INSURANCE	39.95	239.70	510	47%	239.70	490	49%	479.40
271-790-726-000	SHORT-TERM DISABILITY	00:	00.	0	%0	00.	1,422	%0	00.
271-790-727-000	LONG-TERM DISABILITY	00.	00:	0	%0	00.	215	%0	00:
271-790-751-000	PROCESSING SUPPLIES	240.76	1,280.14	1,400	91%	1,122.89	1,500	75%	1,290.98
271-790-756-000	REPAIR & MAINTENANCE SUPPLIES	16.96	182.43	700	26%	613.63	300	205%	835.86
271-790-760-000	MAINTENANCE SUPPLS - CUSTODIAL	00.	143.22	350	41%	147.56	700	21%	338.01
271-790-761-000	BUILDING SUPPLIES	356.14	1,058.71	1,300	81%	372.29	2,950	13%	2,509.72
271-790-762-000	WELLNESS/MEDICAL SUPPLIES	45.84	45.84	530	%6	397.03	280	142%	691.77
271-790-766-000	DISPOSABLE TECHNOLOGY	12.96	753.90	1,900	40%	3,966.36	2,050	193%	5,602.67
271-790-767-000	CLOTHING	00	00.	300	%0	00.	0	%0	00:
271-790-770-000	PROGRAMMING SUPPLIES	10.18	569.09	1,750	33%	751.79	3,050	25%	2,304.80
271-790-772-000	PROMOTIONS SUPPLIES	00.	00.	200	%0	00.	50	%0	459.56
271-790-777-000	OFFICE SUPPLIES	145.80	287.75	1,100	26%	540.91	1,250	43%	980.49
271-790-778-000	PAPER	61.12	119.10	200	24%	00.66	200	20%	375.88
271-790-791-000	SUBSCRIPTIONS AND PUBLICATIONS	109.94	1,013.50	1,430	71%	543.81	1,500	36%	1,378.53
271-790-792-000	SOFTWARE SUBSCRIPTIONS	212.00	2,751.90	4,455	62%	237.89	1,870	13%	2,809.39
271-790-793-000	OVERDRIVE	00.	6,111.64	7,350	83%	5,264.72	5,500	%96	5,908.28
271-790-794-000	HOOPLA	394.69	2,289.58	4,250	54%	1,513.92	4,000	38%	4,591.35
271-790-795-000	DIGITAL COLLECTION	00:	00.	0	%0	00	1,400	%0	765.63
271-790-796-000	MISCELLANEOUS ELECTRONIC ACCES	00:	1.741.38	1,745	100%	1 741 38	1 750	1000%	744 00

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CITY OF HASTINGS

DETAIL REVENUES AND EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 6 MONTHS ENDING DECEMBER 31, 2021

FUND 271 - LIBRARY FUND

OPERATIONS

		ACTUAL 31-DEC-21	HIS YEAR FISCAL YTD 31-DEC-21	REVISED BUDGET 2021-2022	THIS YEAR YTD % OF BUDGET	LAST YEAR FISCAL YTD 31-DEC-20	REVISED BUDGET 2020-2021	LAST YEAR YTD % OF BUDGET	LAST YEAR FULL YEAR ACTUAL
271-790-798-000	LIBRARY CARDS	00.	21.90	0	%0	00.	0	%0	00
271-790-802-000	PROFESSIONAL SERVICES	2,500.00	20,700.00	0	%0	00.	0	%0	00.
271-790-806-000	LEGAL SERVICES	00	1,080.00	150	720%	00	150	%0	00
271-790-809-000	CONTRACTED IT SERVICES	1,740.00	8,705.03	24,275	36%	13,444.50	21,280	63%	28.008.50
271-790-812-000	PRE-EMPLOYMENT SCREENINGS	134.00	670.00	100	%029	158.00	200	79%	158.00
271-790-813-000	DELIVERY SERVICES	00.	1,065.00	1,912	26%	571.00	900	114%	1.472.50
271-790-816-000	SECURITY SERVICES	00.	299.88	325	92%	299.88	325	95%	299.88
271-790-817-000	LAKELAND LIBRARY CO-OP SERVICE	00.	1,409.00	3,158	45%	1,346.50	2,577	52%	2,817.00
271-790-818-000	MAINTENANCE CONTRACTS	00.	3,180.00	8,510	37%	3,180.00	7,690	41%	8,456.76
271-790-823-000	OTHER CONSULTING SERVICES	00.	113.50	1,550	%/	295.50	550	54%	470.50
271-790-825-000	LATE/SERVICE FEES	00.	41.92	25	168%	00	50	%0	00
271-790-850-000	TELEPHONE	424.37	2,349.53	4,760	49%	2,146.51	4,700	46%	4,823.63
271-790-851-000	MAIL/POSTAGE	10.00	67.25	400	17%	205.73	450	46%	465.93
271-790-852-000	INTERNET/TELECOMM SERVICES	495.00	4,050.00	7,620	53%	3,330.00	6,000	26%	6,975.00
271-790-861-000	TRANSPORTATION - MILEAGE REIMB	00.	00.	300	%0	00.	300	%0	00
271-790-879-000	WEBSITE	00.	00.	210	%0	326.17	206	158%	326.17
271-790-880-000	COMMUNITY PROMOTIONS	00'	00.	009	%0	00.	400	%0	100.00
271-790-881-000	ADVERTISING	16.85	526.48	400	132%	143.98	400	36%	280.45
271-790-887-000	SPEAKERS/PERFORMERS	00'	375.00	1,000	38%	00.	1,000	%0	187.50
271-790-890-000	ILS FEES	00	5,619.00	11,667	48%	7,711.42	13,989	22%	12,659.59
271-790-891-000	LICENSES AND FEES	00.	122.86	460	27%	00.	200	%0	406.00
271-790-892-000	SOFTWARE LICENSES	00.	763.75	750	102%	640.00	750	85%	640.00
271-790-900-000	PRINTING AND PUBLISHING	00.	00.	150	%0	120.00	150	%08	155.00
271-790-902-000	NEWSLETTER	00.	00.	400	%0	00.	400	%0	405.00
271-790-906-000	PROMOTIONS/MARKETING	00.	00.	450	%0	00.	100	%0	00
271-790-907-000	SPONSORSHIPS/DONATIONS	00	00.	100	%0	00.	100	%0	00.
271-790-909-000	TRAINING	00.	128.50	400	32%	15.00	400	4%	124.00
271-790-910-000	PROFESSIONAL DEVELOPMENT	00	1,806.00	200	361%	287.95	900	28%	287.95
271-790-911-000	CONFERENCES	00.	00.	2,550	%0	410.00	2,000	21%	540.00
271-790-912-000	MEETINGS	00	00.	75	%0	00.	75	%0	00.
271-790-915-000	MEMBERSHIPS	00.	76.668	1,228	73%	1,061.04	1,053	101%	1,212.30
271-790-916-000	DUES AND FEES	251.25	406.25	1,350	30%	226.00	1,250	18%	586.00
271-790-918-000	WATER/SEWER	219.76	1,468.64	3,000	49%	1,419.33	3,000	47%	2,603.63
271-790-919-000	WASTE DISPOSAL	10.00	119.28	330	36%	69.28	210	33%	267.84

01/26/2022 05:44PM

CITY OF HASTINGS DETAIL REVENUES AND EXPENDITURES WITH COMPARISON TO BUDGET FOR THE 6 MONTHS ENDING DECEMBER 31, 2021

FUND 271 - LIBRARY FUND

OPERATIONS

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	277,551.96	50%	637,992	317,065.74	51,460.32
	2,797.26	102%	2,000	2,038.08	00.
•	851.66	%29	2,000	1,346.06	365.40
13	6,922.93	48%	15,000	7,234.28	1,254.41
	00.	20%	11,730	2,359.96	420.00
14,	5,178.36	10%	8,800	907.82	00:
	00.	%0	009	00.	00:
24,	00.	%0	0	00:	00.
	2,450.00	%0	0	00.	00
-	00.	%0	100	00	00.
.,	23.00	43%	150	64.00	13.00
.,	134.25	45%	200	89.50	26.85
1	00	%0	009	00	00.
4	1,067.64	25%	4,275	1,067.64	00.
	568.86	%89	006	519.60	173.20
έ	8,536.00	95%	9,000	8,263.00	00.
	00.	%0	1,300	00.	00.
Ó	8,062.39	44%	33,150	14,502.17	8,314.26
Ņ	00.	2%	2,000	00.06	00.06
1,0	256.19	65%	2,475	1,600.00	00.
4,	926.26	18%	4,250	776.43	477.68
24,(9,615.10	29%	22,000	13,086.66	2,164.50
BUDGET 2020-2021	FISCAL YTD 31-DEC-20	YTD % OF BUDGET	BUDGET 2021-2022	FISCAL YTD 31-DEC-21	ACTUAL 31-DEC-21
	24,000 4,500 1,000 2,100 9,125 300 8,000 4,275 1,710 200 200 24,000 1,000 1,000 1,000 2,000 1,000 2,000 1,000 2,000 1,000 2,000 2,000 1,000 2,00		FISCAL YTD 31-DEC-20 23-DEC-20 246.15.10 9,615.10 9,615.10 8,26.19 00 8,536.00 6,8536.00 6,922.93 851.66 6,922.93 851.66 6,277,551.96	YTD % OF FISCAL YTD BUDGET 31-DEC-20 22 BUDGET	BUDGET YTD % OF FISCAL YTD 8 E PLOGET 31-DEC-20 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

CITY OF HASTINGS

BALANCE SHEET AS OF DECEMBER 31, 2021

FUND 271 - LIBRARY FUND

		FISCAL YTD 31-DEC-21	FISCAL YTD 31-DEC-20
	ASSETS	0. 520 2.	0, 520 20
271-000-001-002	CHECKING ACCOUNT - PAYPAL CONT	500.00	3,733.88
271-000-004-000	PETTY CASH	468.00	468.00
271-000-017-050	INVESTMENTS - MI CLASS POOLED	376,723.90	492,888.18
	TOTAL ASSETS	377,691.90	497,090.06
	LIABILITIES AND FUND BALANCE		
	FUND BALANCE		
271-000-370-000	FUND BAL - NONSPND - PREPAIDS	.00	767.00
271-000-375-000	FUND BALANCE - RESTRICTED	327,315.19	408,943.78
271-000-380-000	COMMITTED FUND BALANCE	300,000.00	200,000.00
	REVENUE OVER EXPENDITURES - YTD	(249,623.29)	(112,620.72)
	TOTAL FUND BALANCE	377,691.90	497,090.06
	TOTAL LIABILITIES AND FUND BALANCE	377,691.90	497,090.06



HASTINGS PUBLIC LIBRARY

1896 - 2021

Serving Our Community for 125 years

Library Director's Report for the February 7, 2022 Board Meeting

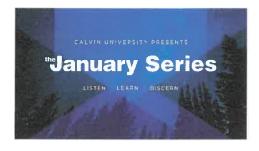
The first month of 2022 is behind us. COVID is still with us and the Library staff continues to happily serve our community in many ways.

David Edelman became the assistant director as of January 1 and Sarah Proulx replace David as circulation supervisor. They are both learning about and adapting to their new rolls. They are already doing great jobs.



The Winter Reading Club for adults kicked off the month. This year's reading challenge runs from January 2 - February 28. There are fifteen badges participants can earn just by reading. Everyone who completes at least five of the badges becomes a winter reading master and earns an insulated tote bag. Members can continue to read and earn badges for more chances to win one of three grand prizes. Reading is a great way to spend time during these cold winter months.

Once again we hosted of one of the remote, live streamed locations for the Calvin University's January Series. This year Calvin offered three options for viewing the fifteen lectures: live on the University's campus; live streamed at fifty-five locations in the U.S. and Canada; and new this year, live streamed to individuals who signed up with the University. Many of the people who



watched the series at the Library in years past chose to view it at home this year. Because of that, our attendance was down. Pre-COVID, in January 2020 we had 350 people watch in our community room. This year 85 people chose to come to the Library for the presentations. We heard many comments about how great the speakers were. I want to thank Barbara Haywood for her hard work in making this happen.

I submitted our annual State Aid report on January 25. This report is required in order for the Library to receive money from the State, including state aid and grants.

Work to remediate the mold caused by the leak in the teen room took place the last week of the month. We would have had it done sooner, but this was the earliest we could get someone in to repair the drywall after the affected drywall was removed. We

had to take out two sections of shelving, as well as part of the drop ceiling. The painter will be in the first week of February, so the room will be put back together no later than February 5.

Work on re-organizing of our picture book collection took a big step forward in January. Marty Byington, our processing supervisor, starting training a new volunteer who is wonderful. Pam Schmiedicke began pulling books from the shelve by category and changing all the labeling on the spine to reflect the new location where the books will be shelved. With her help the project is rapidly moving forward. What would have most likely taken a year to complete will probably be done in six months. We are very thankful she joined our team when she did.

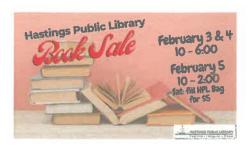
David has been working with First Telecommunications on the new phone system installation. Some of the equipment arrived on Tuesday, February 1 and the rest will be here in the next two weeks. They will be adding three phones, one on each side of the community room and one in the Michigan room. These will allow staff to contact each other and to alert people in those rooms in case of an emergency. These phones will require a code in order to dial outside the building. We hope the whole project will be completed by the middle of February.

The capital campaign committee has been meeting regularly and working on securing the \$1.1 million needed to replace the windows and HVAC system. As of the end of January we have raised \$655,000.

The newspaper digitization project is moving forward. We have a quote from one vendor for the cost of converting the Hastings Banners from 1856-2021. We are waiting for a quote from a second vendor, which I hope to have before the Board meeting in March. I talked with the donor who offered to underwrite the cost of this project and she has confirmed her commitment. That is very exciting.

In addition to her donation, we have received a little over \$18,000 from other donors to help with digitization. There are seven other newspapers from around the county we would also like to make available online and these generous gifts will allow us to get a large portion of them digitized.

The last week of January the Friends accepted book donations in preparation for their February 3-5 book sale. People from the community generously donated their unwanted books. A rough estimate of the number of books donated was 3,500-4,000. All the money taken in will be used to pay for library programs and activities. We are fortunate to have the support of such a dedicated group of volunteers.



January saw changes in staff responsibilities, a large increase in visitors in the building, people joining our winter reading challenge, and generous donations. It was a good month to be serving our community.



Monthly Statistics - December 2021 Net Promoter Score*: 89

hoopla	6	ProQuest Ancestry Edition	•1))	M	अ .
LY Month TY Month YTD	Digita LY Month TY Month YTD	Library	Wirele LY Month TY Month YTD	Volu LY Month TY Month YTD	Physical LY Month TY Month YTD
240 250 1,741	Digital Downloads nth 1,484 nth 1,522 11,189	Ancestry Usage LY Month 10 TY Month 344 YTD 1,215	Wireless Sessions onth 1,107 onth 898 onth 6,949	Volunteer Hours th 20 hth 99	Physical Library Visits Month Month 5,186 D 26,676
			0		0 0
LY Month TY Month YTD	LY Month TY Month YTD	TY Month	LY Month TY Month YTD	LY Month TY Month YTD	Total New
Website Sessions 1,874 1,683 13,463	Adult 39 261 1,678	Virtual Offered 6	Inter-Libra To HPL 588 474 2,687	Item Circ Children's N 1,172 2,126 17,294	City 3,475
Users 1,000 961 7,831	Computer Sessions Kids - 41 268	Programs ual Attendance 47 47	brary Loans From HPL 523 475 3,180	Item Circulation** Idren's Non-Children's 1,172 1,480 2,126 2,249 7,294 17,557	Library Card Holders Hastings Twp Rutland Twp 861 1,214 13
Page Views 3,483 3,129 24,548	Teen 10 102	In Person Offered At 13 13	Total 1,111 949 5,867	Mobile n/a - 1,124	land Twp 1,214 4
Princh Orders n/a 62 270	MI Room 15 7 30	rson Attendance 151 151		Total 2,652 4,375 7,027	Non-Resident 78

^{*} Net Promoter Score based on patron feedback on weekly email survey (started week of 8/15/21); 80+ = world class, 50-79 = excellent, 20-49 = favorable, 0-19 = good ** Mobile circulation stats are included as of July 2021. No breakdown by childrens/non-children's is yet available.

Hastings Public Library Board Members January 2022

Norma Jean Acker - Secretary 105 W. Muriel St. Hastings, MI 49058 269-945-2332 269-908-0870 cell dnjacker@sbcglobal.net City – Budget & Finance, Marketing 1st term expires: 12/31/2024

Audrey Burton
2515 Chippewa Tr.
Hastings, MI 49058
269-953-0977
serenity500@hotmail.com
Rutland Twp. – Marketing, Personnel
1st term expires: 12/31/2023

Jane Cybulski 1310 Waukazoo Tr. Hastings, MI 49058 269-908-3808 Ms_jane65@hotmail.com Rutland Twp. – Budget 1st term expires: 12/31/2024

Jeff Kniaz – Vice President 605 W Green Street Hastings, MI 49058 269-945-8750 Carpe_tao@protonmail.com City – Policy 2nd term expires 12/31/2023

David Koons 1610 N. Church Street Hastings, MI 49058 269-945-9497 616-460-1126 cell City – Policy, Building & Grounds 2nd term expires: 12/31/23 Kelli Newberry - **President**3517 River Rd.
Hastings, MI 49058
269-838-5537
knewberry@hassk12.org
Hastings Twp. – Personnel, Budget & Finance
1st term expires: 12/31/23

Oliver, Cloe
427 S. Young St.
Hastings, MI 49058
269-908-6307
cloerose@gmail.com
City – Marketing, Personnel
1st term expires: 12/31/2024

John Resseguie 819 E Thorn Street Hastings, MI 49058 269-945-7889 City – Building & Grounds johnresseguie1i@gmail.com 2nd term expires 12/31/2022

Mary Rivett
553 Meadow Lane
Hastings, MI 49058
269-945-7510
mrivett@hastingsmfg.com
Hastings Twp. – Marketing
1st term expires: 12/31/22

Peggy Hemerling – Library Director 421 N Taffee Drive Hastings, MI 49058 Wk. 269-945-4263 Cell 269-838-9828 phemerling@hastingspubliclibrary.org



LIBRARY BOARD OF DIRECTORS 2021

PRESIDENT: Jordan Brehm

VICE-PRESIDENT: Jeff Kniaz

SECRETARY: Kim Bosma

MEMBERS:

Norma Jean Acker Audrey Burton David Koons Kelli Newberry John Resseguie Mary Rivett

HASTINGS PUBLIC LIBRARY STAFF as of December 31, 2021

Peggy Hemerling - Library Director
Diane Hawkins - Assistant Director
Paige Brandli - Youth Services Librarian
Marty Byington - Processing Supervisor
David Edelman - Circulation Supervisor
Barbara Haywood - Marketing and Programs Coordinator

Celeste Dyehouse – Library Assistant
Megan Gould – Library Assistant
Christie Pollet – Library Assistant
Martha Ports – Library and Teen Services Assistant
Sarah Proulx – Library and Marketing Assistant
Tammy Wilde – Library Assistant

Reg Howard – Maintenance and Janitorial Services

OPERATIONS

POPULATION SERVED:	14,285
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DECICTEDED DODDOWEDO.	2020-2021	2019-2020
REGISTERED BORROWERS: City of Hastings:	3,823	3,683
Hastings Charter Township:	929	906
Rutland Charter Township:	1,305	1,259
Paid Non-residents:	65	56
Total:	6,122	5,904
COLLECTION OF COMTU		
COLLECTION GROWTH: Total print books:	38,768	39,466
Total audio CDS:	2,200	2,180
Total DVDs:	5,007	4,997
Total electronic books	510,154	477,420
Total electronic audio	160,692	157,056
Total electronic video	44,426	41,818
Total Count:	761,247	722,937
INTERLIBRARY CANA		
INTERLIBRARY LOANS;	0.407	4.450
To other libraries:	6,167	4,450
From other libraries:	<u>5,701</u>	<u>3,692</u>
Total Count:	11,868	8,142
SERVICES AND ACTIVITIES:		
Number of Programs:	72*	173
Program attendance:	2,579	3,909
Patron visits to building:	21,665	22,813
Volunteer hours:	348	379
Uses of the Internet:	2,833	2,757
Uses of Wi-Fi:	12,714	11,682

^{*}All programs in fiscal year 2020-2021 were held virtually.

Hastings Public Library - Annual Report 2020-2021

It seems good to have last year behind us. 2021 presented an assortment of challenges like a leaking roof; the building being closed and only offering drive thru services; hosting virtual programming; and providing safe, in-person services and programming.

The year started with the building closed to patrons due to Covid. We closed the doors on November 18, 2020, but continued to provide drive thru service. Patrons missed being able to browse the shelves, but appreciated still being able to check out materials. We re-opening February 1, 2021. Both staff and patrons were very happy to be back to face-to-face interactions.

We began 2021 with our Winter Reading Club "Around the States in 90 Days." This year the club was a single program for all ages and ran from January 1st-March 31st. Our March is Reading month was included with the program. Participants were encouraged to read books taking place in different regions of the country and book written by authors from different regions.



We were excited to announce the availability of our new library app in January. Patrons could now take care of most of their library business on their phones or other mobile devices. The features people were most excited to discover were:

- Access to the online catalog
- Ability to place holds
- Library card always available
- Ability to check out items with their device
- Easily access digital collection
- Renew their library card

In February, Great Decisions, the national, grassroots foreign policy discussion program that has met in the Library for over ten years, moved their weekly meetings online. The Library provided the WiFi service and a place for the hosts of the discussions to do the Zoom meetings. The group was grateful the Library offered them a way to continue to meet.

The Library once again was a location for people to get their income taxes prepared through the Volunteer Income Tax Assistance (VITA) program. VITA is under the umbrella of United Way and helps hundreds of people get free help submitting their tax returns. Every year we make it a priority to have the community room available for this vital service to the community.

Hastings Public Library - Annual Report 2020-2021

There has been a problem with the Library's windows for some time. The Library Board has watched as the spotting and fogging became progressively worse, to the point that moisture has started to condense inside some windows. During the winter of 2021 it was determined it was time to find a solution and get the process of replacing the windows underway.



View from a window in the children's area

Brian Crissman of the Christman Company was contacted in February to ask for help finding the best options for replacing the windows. After several discussions, Dennis Bekken, one of the building's architects from C2AE, was contacted. The Library Board decided to hire C2AE to research and find windows that insulate as well as the current ones. Working with the architect, Mr. Crissman would then present the Board with a budget for the project.

It took several months for the work plan to be completed. The total cost was determined to be around \$1.1 million. With that information the Library Board formed a capital campaign committee to begin the fundraising.

In March WiFi printing was added to the services the Library offers. People had been requesting this printing option for a long time. Patrons were now able to print from their laptops and mobile devices with the choice of paying via credit card or cash. It was great to find Princh, a company that has made the process easy for all involved

Hastings Public Library – Annual Report 2020-2021

June saw the launch of our summer reading program. The theme was Tails and Tales.

Participants registered online on Beanstack, our reading challenge app. They earned virtual badges and actual prizes, as well as being entered into drawings for additional prizes. Our local sponsors were Dairy Queen, Hungry Howie's, Kiwanis, the High School FFA.



Pizza Hut, Hastings Mutual Insurance Co., Barry County Farm Bureau and Friends of the Library. We feel very fortunate to have such wonderful support for this important literacy program.

Along with prizes, any student who had a *KickStart to Career* account through the Barry Community Foundation and finishes the reading program could have \$5.00 added to their savings account.

We had 200 children, 49 teens and 106 adults register to participate, for a total of 355. One hundred sixty-four finished the challenge.

During the peak of COVID, the Library stopped accepting book donations due to space limitations and quarantine requirements. All through the pandemic, patrons called asking if they could bring in their unwanted books. When told no, many said they would save their books until we could accept them again. That meant we would most likely be inundated with books once word got out we were accepting them.

On May 24, 2021 quarantining of returned items was finally discontinued, which made it possible to begin accepting book donations again. Knowing we would be inundated with donations, the best solution seemed to be to hold a book sale right away. So, the Friends of the Library held a sale June 10-12. It was a resounding success, netting the group nearly \$1,400. This even spurred a change to hold twice yearly sales and not accept bulk donations until just prior to each sale.

Along with the book sale, two other projects were completed in June. The first was the LED conversion of the lights on the lower ceilings in the building. The lights on the second floor were converted during 2020. In June the last of the main floor lights were done. We have budgeted to convert the lights in the high ceiling in 2022.

The second project replaced the original fourteen-year-old security cameras system. Some cameras no longer worked and the images in the remaining ones were unclear and pixelated. Riverside Integrated Systems was hired to remove the old cameras, cables and DVR, replacing them with new cabling, 1080p cameras and an NVR. We added six additional cameras, including two located outside. One shows the parking lot

Hastings Public Library – Annual Report 2020-2021

and the other a view of the patio. The new system has made monitoring activities in the building much easier.



Here's a picture of staff members Christie Pollet and Megan Gould taken with one of our new cameras.

In June two leaks were discovered in the ceiling of the teen room. It appeared to be a problem with the live roof over the area. It was determined a water test of the membrane under the soil and plants on the roof was needed to see if or where it was leaking. A company specializing in live roofs ran the test and found there were no leaks in the live roof, but water entered the building when they sprayed around the door onto the live roof. The caulking around the door had deteriorated to the point it was allowing water to run into the building. Once the caulking was replaced the problem was solved.

July saw the return of some in-person programs in the building. The chess and mahjong groups began meeting weekly. In August Movie, Memories and Milestones started meeting on Thursday evenings again. It was requested that attendees to all events wear masks while they were meeting.

In July we started using Savannah Customer Relationship Management (CRM) software. It helps analyze patron usage of library materials, provides analytics, and integrates surveys and email marketing. The staff continues to learn more about the many tools the software offers.

Tracy Stoline joined the team as a library assistant in mid-July. She moved to Hastings in the spring and thought the Library would be a great place to work. She has been a great fit with the rest of the staff.

Hastings Public Library - Annual Report 2020-2021

The big event of the year was the Library's 125th Anniversary celebration in August. It was held at the Thornapple Plaza and 190 people showed up to help celebrate. Dave Storms provided a foam party where participants slid down the foam-covered hill.



Along with the giant slip-and-slide, there were yard games, as well as ice cream and cookies. Former director Barbara Schondelmayer, who was in attendance, commented that she thought this was a great way to celebrate this milestone with the community.

Emily Hayward and Angela Ledesma resigned in August to pursue other interests and Emily Reed gave her resignation in September to begin working full time for the County. That left three openings on the staff. Fortunately, qualified candidates were found. Christie Pollet was hired as a library assistant; Martha Ports joined the staff as a library and teen services assistant and Sarah Proulx was added as a library and marketing assistant. They have all been great additions to the team.

September found Paige Brandli back to co-hosting Itsy Bitsy Book Club, a virtual story time for toddlers and preschoolers. She and Ellen Holste of Pierce Cedar Creek Institute also returned to offering Science Story Times once a month, usually virtually.

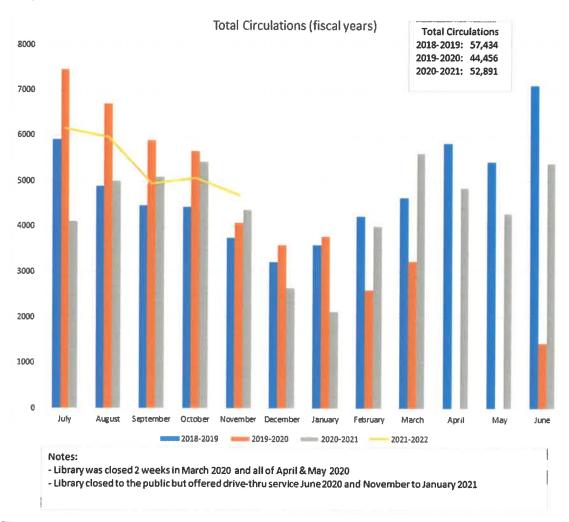
In November Paige held her first in-person program for kids since the pandemic started. It was LEGO Club. The kids were happy to be back building their imaginative creations.

Hastings Public Library – Annual Report 2020-2021

A variety of virtual programs took place throughout the year. Along with Paige's kids' program some of the others were:

- Lauren Ezzo a voice over actor
- Finance 101 a monthly educational program presented by Ashley Fueri from Thornapple Credit Union
- o Virtual escape rooms
- o Grab and Go activity packs
- o Backyard Birding presented by Greg Bodker
- Libby Copeland an award winning author

Circulation of Library items has been interesting over the last three and a half years. We haven't returned to pre-Covid circulation numbers yet, but 2021-2022 is off to a great start.



The year 2021 was challenging. There was a lot of uncertainty and confusion concerning how to deal with the pandemic, particularly in how to keep everyone safe. The Library staff strove to provide as many services as possible in the most professional way possible. We are committed to doing the same in 2022.

HPL Board Meeting Explanations

February 7, 2022

Old Business Explanations:

a. none

New Business Explanations:

a. Foster Swift client agreement: Foster Swift is the law firm we use when we have issues pertaining to library law. One of their lawyers, Anne Seurynck, is a library law expert and is hired by libraries all over the state, including the Library of Michigan, the Michigan Library Association and the Lakeland Library Cooperative. In recent years the only time we have hired Foster Swift was to have them write the ballot language for our millage proposals. Otherwise, I consult with the City attorney.

Foster Swift is raising their rates across the board. Most, if not all of their clients received a letter like this. I'm asking you to give me approval to sign the letter, so if we need to hire them there won't be any delays in getting service.

b. Customized Cleaning Services tile restoration estimate: I don't know if you've been in any of our restrooms lately, but the grout in all of them needs serious attention. The discolored grout has been an ongoing problem. The tile and the grout are porous and even though it gets cleaned regularly, over time it becomes discolored and looks dirty. We have had the floors in all the restrooms professionally cleaned and seal twice since we moved into the building and it needs to be done again.

Customized Cleaning Services (CCS) is the company that did the work on our stairs when they needed to be repaired. They have a tile restoration process and sealer that Dan Waswick, the owner, guaranties will make the tile look like new and will hold up. My husband told me CCS did the restrooms and locker room at Viking Corp. and it was amazing the difference. CCS also has a sanitizing cleaner they recommend and will instruct Reg on the best way to clean and maintain the tile.

When I spoke with Mr. Waswick I also asked him to clean and seal the stairs. The estimate for the tile is \$5,048 and the stairs will be \$500. I am asking for your approval to have the work done.



Anne M. Seurynck

ASeurynck@fosterswift.com P: 616.726.2240 F: 517.367.719

> Suite 200 1700 East Beltline, NE Grand Rapids, MI 49525

December 9, 2021

Barbara Schondelmayer Library Director Hastings Public Library 121 S. Church Street Hastings, MI 49058

Re:

Hourly Rate

Dear Barbara:

Foster Swift Collins & Smith PC is grateful for our ongoing relationship with Hastings Public Library and other public sector clients. We continue to be committed to providing excellent legal services for our clients in a prompt and efficient manner at reasonable rates.

As part of our business plan, we periodically review our billing rates for our clients. Due to increased business expenses, we have found it necessary to adjust our hourly billing rate for Hastings Public Library to \$225 effective February 1, 2022. The hourly billing rate for employee benefit work will remain capped at \$250. These rates will be effective through December 31, 2022. After 2022, there will be a yearly hourly rate increase of not more than 5% unless otherwise agreed to by the Library and the firm. The rate for bond work, if necessary, will be discussed with the Library at the time such work is required; the Library will obviously have the opportunity to discuss and agree to any bond related work. For certain matters, fees will be billed on a flat fee basis as agreed to between the firm and the Library. We would be happy to provide an estimate for any specific project. We believe that the new rate is still very reasonable, especially given our expertise and experience in providing legal services to Hastings Public Library and other libraries throughout Michigan.

We value our client relationship with Hastings Public Library. We will continue to work as efficiently as possible while providing outstanding legal services.

We ask that you present the increased rate to your board and send a signed copy of this letter back to us. If you have any questions, please do not hesitate to contact me.

Sincerely,

Customized Cleaning Services, Inc. 1310 1/2 E. State St. PO Box 245 Hastings, MI 49058

Estimate

Date	Proposal #
1/21/2020	11787

Terms

Name / Address	
Hastings Public Library	
227 East State St.	
Hastings, MI 49058	

Ship To	
Hastings Public Library 227 East State St. Hastings, MI 49058 Attn: Peggy Hemerling	
A STATE OF S	

		Net 10 END OF MONTH
Description		Total
Proposal to use the SaniGLAZE Process as follows:		
A1) SaniGLAZE SurfaceGLAZE Process with SaniMAX on the Men's First floor res A2) OPTION 2 - SaniGLAZE EnduraGLAZE Process on the Men's First floor restroo	troom tile, SF-189M om tile (\$1322.00) SF-1	1,059.50 0.00
B1) SaniGLAZE SurfaceGLAZE Process with SaniMAX on the Women's First floor B2) OPTION 2 - SaniGLAZE EnduraGLAZE Process on the Women's First floor rest	restroom tile 8F-189W troom tile (1322.00)SF-	1,059.50 0.00
C1) SaniGLAZE SurfaceGLAZE Process with SaniMAX on the Family floor restroom tile (\$46) OPTION 2 - SaniGLAZE EnduraGLAZE Process Family floor restroom tile (\$46)	on the SF-56F 58.00) SF-56FO	405.00 0.00
D1) SaniGLAZE SurfaceGLAZE Process with SaniMAX-C on the Staff floor restroom D2) OPTION 2 - SaniGLAZE EnduraGLAZE Process Staff floor restroom tile (\$468.	m tile. SF-56S .00) SF-56SO	405.00 0.00
E1) SaniGLAZE SurfaceGLAZE Process with SaniMAX-C on the Men's 2nd Staff flo E2) OPTION 2 - SaniGLAZE EnduraGLAZE Process Men's 2nd Staff floor restroom	oor restroom tile. SF-189 tile (\$1322.00) SF-189	9M 1,059.50 MO 0.00
F1) SaniGLAZE SurfaceGLAZE Process with SaniMAX on the Women's 2nd Staff flor F2) OPTION 2 - SaniGLAZE EnduraGLAZE Process Women's 2nd Staff floor restronger	oor restroom tile. SF-189 om tile (\$1322.00) SF-1	9WS 1,059.50 89WS) 0.00
Let me know if there is anything more I can provide for you!	Subtotal	

Total

Sales Tax (6.0%)

P.O. No.

Signature

Phone #	Fax #
269-945-2600	269-945-2626

NTE \$ 500 For Stairs Clean & Seal Customized Cleaning Services, Inc. 1310 1/2 E. State St. PO Box 245 Hastings, MI 49058

Estimate

Date	Proposal #
1/21/2020	11787

Name / Address	
Hastings Public Library	
227 East State St.	
Hastings, MI 49058	

Ship To

Hastings Public Library
227 East State St.
Hastings, MI 49058
Attn: Peggy Hemerling

	P.O. No.	Ten	ms
		Net 10 END	OF MONTH
Description			Total
OPTION 1: Complete Preparation of floor using alkaline and acid washes, glazing of grout lines, at to all tile and grout surfaces. TOTAL COST OF THIS OPTION \$5,048.00 OPTION 2: Complete cleaning & preparation of floor using alkaline and acid washes. Glazing of granite #2. SaniMAX Clear sealer to be applied to all tile and newly grouted surfaces \$6,224.00	grout lines with a darker	color such as	
Attachments to Proposal: 1) The results demonstrate that treatment with SaniMAX with textite dramatically imp in a wet condition. An average improvement of over 220% was observed with the variange of improvement was between 139% and 311% for the various treatments. 2) SaniMAX-C is a new evolution in hard floor care surface protection. It is based on technology called Xolite, which is formulated to provide superior protection and extra grout surfaces. 3) SaniMAX-C is resistant to staining, scuffing, scratching, and scorching (up to 1,0004) SaniMAX's non-stick Teflon -like property makes it almost impossible for bacteria attach and propagate. 5) SaniMAX-C now comes in more color choices than our regular grout glazing comp perfect match for any project.	ous SaniMAX w/ Textit a unique, newly develop ordinary ease of cleanin Deg. F -making it idea to	be treatments. The bed polymer g for tile and	
Let me know if there is anything more I can provide for you!	Subtotal		
	Sales Tax	(6.0%)	
	Total		

Signature

Phone #	Fax#
269-945-2600	269-945-2626

Customized Cleaning Services, Inc. 1310 1/2 E. State St. PO Box 245 Hastings, MI 49058

Estimate

Date	Proposal #
1/21/2020	11787

Name / Address	
Hastings Public Library	
227 East State St.	
Hastings, MI 49058	

Ship To

Hastings Public Library
227 East State St.
Hastings, MI 49058
Attn: Peggy Hemerling

P.O. No. Terms

Net 10 END OF MONTH

Description

Description

Total

Just like other areas of your facility that you maintain regularly, such as vinyl flooring (strip and refinish) or carpets (periodic cleaning) the SaniGLAZE Process gives you a way to keep your tile and grout surfaces clean, sanitary, and in a "like new" condition all the time with proper care.

Let me know if there is anything more I can provide for you!

Subtotal

Sales Tax (6.0%)

Total

Signature

Phone #	Fax#
269-945-2600	269-945-2626